Information Technology Services Contest Memo

By Ethan Murphy: **Updated March 6ᵗʰ ,2025**

The ITS competition will be held at Tulsa Technology Center – Riverside Campus. The contest will be held Monday, April 28ᵗʰ at 8:00 A.M.

TESTING

Contestants will be judged on their SkillsUSA knowledge through the Professional Development test and knowledge test. Testing will be completed online and proctored through their technology centers. Online testing opens March 14, 2025, and closes Apil 4, 2025. No provisions are being made for make-up testing on-site.

RESUME- Change to submission type please for 2025 please read
All contestants will submit a digital resume prior to contest day. Contestants will receive an email to the address used to register the contestant for contest with instructions and link to access the SkillsUSA Competitor Portal page. The email will contain contestant's username and contestant number, which are required to login to the Competitor Portal.

Deadline to submit resume is April 22, 2025.

LUNCH

Lunch will be provided as part of your registration fee. We will break for lunch from 11:00 AM until noon or when lunch arrives.

CONTEST ATTIRE

Contestants **may** wear the official SkillsUSA National attire, which is listed below, **or** Business Professional dress.

<u>OFFICIAL ATTIRE FOR ITS:</u>

- SkillsUSA White Polo Shirt (Tucked In) **or**
- White Button up Shirt with Tie and Red Blazer
- Black Slacks
- Black Belt
- Black Socks
- Black Dress Shoes

INDUSTRY AWARDS

Please contact your chair for details and to let him/her know of industry awards you have secured. These awards should be labeled with the name, address, and contact person for the donating industry so that the contestant they are awarded to can send an appropriate expression of his or her appreciation.

*** Prizes are the responsibility of the individual contests. Prizes are not guaranteed and are not supplied at the SkillsUSA Oklahoma state level.

Please contact the chair with prizes that will need to be checked in. Each participating school is expected to furnish an industry award. Industry awards should be labeled with the name and address of the award supplier so that an appropriate "Thank you" may be sent, must be accompanied by an industry award donation information sheet (available on the Oklahoma SkillsUSA website). **Please bring prizes to the industry awards area at the Arvest Convention Center Conference Hall, Sunday, April 27th between 12-4pm or Monday, April 28th between 8am-4pm.**

AWARDS CEREMONY

Winners will be recognized at the General Session on Tuesday morning, April 29th, at 9am. All competitors must wear official SkillsUSA dress to the Awards Session, where winners are announced. Competitors who are not dressed appropriately or lack official attire will be denied access to the awards stage. Students must be present when their contest is announced. If a student is improperly dressed, absent, or misses their contest being called, the production will not be paused for any reason, and they will

forfeit their opportunity to go on stage to receive the award. No exceptions will be made. No hats or sunglasses will be allowed to be worn on stage.

• Official dress for men: Official blazer, jacket or sweater; black dress slacks; white dress shirt; plain black tie with no pattern or SkillsUSA black tie; black socks and black shoes.

• Official dress for women: Official blazer, jacket or sweater; black dress slacks or knee-length skirt with business like white, collarless blouse or white blouse with small, plain collar that may not extend onto the lapels of the blazer, and black dress shoes.

ITEMS TO BRING

- **NEW!!! PLEASE READ!!! EACH CONTESTANT WILL NEED TO BRING:**
  - Fully charged laptop and appropriate charging cable
    - Minimum 4GB RAM with a modern web browser (Chrome 80+, Firefox 80+, Edge 80+).
  - Either wired or wireless headphones. Please confirm that the headphones can successfully connect to the laptop and provide sound before competition day.
  - **If the contestant does not bring a laptop, they will not be able to compete!**

CONTEST DESCRIPTION

The contest will follow a format aligned with the National Model.

The contest will consist of an online written test covering knowledge of PC computer hardware and software and the SkillsUSA PDP Exam. Both exams will be completed prior to competition day.

Updated 3/6/2025 Competition Day will have students work (5) 30-minute virtual and Physical technical support scenarios covering various technical topics: For example: Linux, Windows

Registry, Security Best Practices, Malware Removal, macOS, Networking, Web Browsers, Windows Operating Systems, etc. The virtual technical scenarios will be provided by the same group that runs the ITS National Competition. The contest material will be available via the browser so no hypervisor will be needed.

Updated 3/6/2025 The student will also be tasked to complete a brief SOHO config scenario which will be physical not virtual.

Updated 3/6/2025 Student will also be tasked to complete a technical support call.

Updated 3/6/2025 All physical scenarios students will be provided with all the tools needed the only thing the student needs to bring is the laptop requirement and headphones

Added 4/2/2024 The competition Chairs HAVE NOT been given access to the 5 competition images prior to the State Competition. Everything we know regarding what could be covered on competition day has been included in this memo.

Updated 4/2/2024 To align with National Contest Rules internet usage WILL BE allowed during the competition. The reason it is allowed at Nationals is due to the fact that each virtual scenario is hand made so the answers are not "google-able". The competitors will NOT be allowed to utilize smart phones, chat rooms, Discord, Slack or any other messaging service to communicate with another human during the competition.