



Customer Service State Contest Memo

Date, Time and Location of Contestant Meeting

The 2024 State SkillsUSA Customer Service Contest will be held **Monday, April 22nd at Cox Convention Center**, Tulsa, Oklahoma. Contest will start at 9am.

Sunday night, April 21st, there will be an orientation for the contest at the Double Tree Hotel at 5pm.

Clothing Requirements

Contestants **MUST** wear official SkillsUSA dress attire for contest. A clothing penalty will apply for any deviations from official dress. [Class A: SkillsUSA Official Attire.](#)

Contestant Resume

All contestants will be required to submit a one page, typed resume. If any contestant does not submit a resume to the contest chair, penalty points will be assessed.

Rules and Regulations

Testing will be taken on-line March 13-April 9. Students need to coordinate with testing centers on their campuses to complete testing. Substitutions will close April 5th.

Official outline of contest can be found/accessed through Absorb. Please read over technical carefully.

Awards Ceremony

Contest winners will be recognized at the General Session on **Tuesday, April 23rd**, at 9a.m. in the Tulsa Convention Center Grand Hall. Contest winners will not be allowed on stage if not in official dress.

For men: Official blazer, jacket or sweater; black dress slacks; white dress shirt; plain black tie with no pattern or SkillsUSA black tie; black socks and black shoes.

For women: Official blazer, jacket or sweater; black dress slacks or knee-length skirt with businesslike white, collarless blouse or white blouse with small, plain collar that may not extend onto the lapels of the blazer, and black dress shoes.